

## WHAT TO EXPECT WHEN VISITING

*As you prepare to visit your loved one, here's what you should expect:*

- All visitors will need to respect our infection control protocols, including proper hand washing, using hand sanitizer, screening at arrival – including checking your temperature, and most importantly requiring visitors to wear masks at all times. **Anyone not wearing a mask will not be allowed to enter.**
- All visitors will be required to check-in through our Accushield kiosks. The kiosk will ask you simple screening questions about any recent exposure or positive tests and issue you an ID badge that you will be required to wear while visiting.
- Visits will need to be scheduled **in advance**, and there will be specific times each day when visits can be scheduled.
- There will be limitations on the number of family members that can visit at one time.
- Visits will be held in common areas, and will have a time limit.
- Residents will also be provided with masks to wear during family visits.
- You may bring wrapped packages that can be taken back to resident rooms, but no other open food or drink will be permitted during visitation.
- Many facilities are preparing outdoor spaces to enable you to take your loved ones outside if we have good weather.
- You will be expected to practice proper social distancing at all times.
- All common visitation areas will be completely sanitized between family visits.